

QUALITY POLICY

BDS SOLUTIONS is committed to a policy of customer care and support and the supply of products and services that in every way satisfy and, if possible, exceed our customers' needs and expectations.

The Company are committed to progressive improvement with regard to the services and products provided and have developed, documented and implemented a Quality Management System that conforms to the requirements of BS EN ISO9001:2015, to ensure that this goal can be achieved.

This commitment also extends to continually improving the effectiveness of the Quality Management System, thus ensuring that the Company strives to achieve a consistent quality of professional services to customers.

It is the Senior Management's responsibility to promote the awareness of customer requirements throughout the Company.

The Company will undertake through instruction, practical example and in-house training to ensure that quality is everyone's aim throughout the organisation and that each employee has a proper understanding of the importance of the Quality Management System function and its direct relevance to improving all aspects of the business operation and the overall success of the Company.

The Company will ensure that each employee is fully conversant with the Quality Management Procedures inclusive of the Health & Safety policy, Equal Opportunities and Environment policies, General Data Protection Regulation and the Information Governance policy that embrace their activities.

The ability to meet the goals set out in the Policy Statement will be reviewed annually at the Management Review Meeting, and updated if necessary.

Specific, measurable objectives on Quality will be set annually at the Management Review Meeting, and will be reviewed at monthly management meetings.

Date: 9th June 2021