

SERVICES

Technical Support, Development, Desktop and Migration Programmes

Support



For IT teams to remain aware of all potential issues and to maintain detailed knowledge of every product in the modern technology stack is a challenge. BDS provide a cost-effective channel for engaging support for the key infrastructure technologies from major vendors. Subscription to our Flexi-Care support provides telephone, email and remote support delivered by our dedicated Service Desk plus on-call senior consultants who are there to oversee complex support issues and major incidents. Alongside Flexi-Care, organisations can also opt for Night-Care services which provide emergency support and call-out consultancy during unsociable hours.

Development



After deciding on the need to develop or extend a system, choosing the right approach to design and development will determine the long term success of a solution. BDS provide expert expertise in both enterprise infrastructure and application development using Microsoft technologies. With this guidance, we will ensure your project maximizes the benefits of the .NET development platform. BDS Solutions also design and deliver bespoke software providing support for the specific needs of the organisation and greater efficiency.

Desktop and Migration



An effective desktop programme not only delivers a new operating system to a multitude of existing devices, it resolves user profile, data management, machine policy and application deployment issues that exist in many organisations domains. BDS has long been associated with the design, deployment and support of NHS infrastructures and before rolling-out new desktops, we ensure that infrastructure is optimised to support and govern the new operating system. From design to roll-out, BDS will ensure all desktop procedures are robust and adaptable to provide support for the refresh programme and future management of the estate.

BDS Solutions has served the NHS for nearly 20 years providing cost effective IT consultancy services. We help organisations at every stage of their development, all supported by our N3-connected technical services team.



For more information please contact BDS Solutions on **01884 33440** or visit **bds-solutions.co.uk**

